



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

MedStar Health Pharmacy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ethnicity, age, religion, physical or mental disability, pregnancy or related conditions, sex, sexual orientation, intersex traits, sexual stereotyping, marital status, gender, gender identity or expression, limited English proficiency and primary language, ability to pay, or socioeconomic status. MedStar Health Pharmacy does not exclude people or treat them differently because of race, color, national origin, ethnicity, age, religion, physical or mental disability, pregnancy or related conditions, sex, sexual orientation, intersex traits, sexual stereotyping, marital status, gender, gender identity or expression, limited English proficiency and primary language, ability to pay, or socioeconomic status.

MedStar Health Pharmacy:

- Provides reasonable modifications and free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need reasonable modifications or these services, ask a member of your care team.

If you believe MedStar Health Pharmacy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

1557 Coordinator
MedStar Health Specialty Pharmacy
7379 Washington Blvd., Suite 101
Elkridge, MD 21075
Phone: 410-540-4600
Fax: 410-540-4615
specialtypharmacy@medstar.net

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

You can also file a complaint regarding disability-related issues to the United States Department of Justice, Civil Rights Division, Disability Rights Section, by visiting <https://www.ada.gov/file-a-complaint>

ATTENTION

Español (Spanish): Si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. También dispone de ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles de forma gratuita. Llame a 1557 Coordinator al 1-410-540-4600 o hable con su proveedor u otro miembro de su equipo de atención.

አማርኛ የሚናገሩ ከሆነ (Amharic): ነጻ የቋንቋ አገዛ አገልግሎቶች ያገኛሉ። በተጨማሪም ተገቢ የማዳመጫ እርዳታዎች እና ተደራሽ በሆኑ ቅርጾች መረጃዎችን ለማቅረብ የሚረዱ አገልግሎቶች ያለ ምንም ክፍያ ይገኛሉ። ወደ 1557 Coordinator በ 1-410-540-4600 ይደውሉ ወይም አቅራቢዎን ወይም የከብካቤ ቡድንዎን ሌላ አባል ያነጋግሩ።

বাংলা (Bengali): আপনি যদি বাংলায় কথা বলেন সেক্ষেত্রে ভাষা সহায়তা পরিষেবা আপনার জন্য বিনামূল্যে উপলব্ধ রয়েছে। তথ্য সহজলভ্য ফরম্যাটে প্রদান করার জন্য প্রয়োজনীয় সহায়ক উপকরণ ও পরসেবাও বিনামূল্যে উপলব্ধ রয়েছে। 1557 Coordinator 1-410-540-4600 নম্বরে -এ কল করুন অথবা আপনার পরিষেবা প্রদানকারী বা আপনার পরিচর্যা দলের অন্য কোনও সদস্যের সাথে কথা বলুন।

简体中文 (Mandarin) : 如果您是中文使用者，我们可为您提供免费的语言援助服务。此外，我们还免费提供相应的辅助工具和服务，以便以无障碍形式提供信息。请拨打 1557 Coordinator 1-410-540-4600 或咨询您的服务提供商或护理团队的其他成员。

粵語 (Cantonese) : 如果你講廣東話，我們可以免費為你提供語言協助服務。除此之外，我們亦會免費提供相應的輔助工具 and 服務，以確保你能無障礙地獲取所需資訊。請致電 1557 Coordinator 1-410-540-4600，或諮詢你的服務提供者或護理團隊的其他成員。

Français (French): Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez 1557 Coordinator au 1-410-540-4600 ou parlez à votre prestataire ou à un autre membre de votre équipe de soins.

Deutsch (German): Wenn Sie Deutsch sprechen können, stehen Ihnen verschiedene kostenlose Sprachassistentenzdienste zur Verfügung. Außerdem sind entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in zugänglichen Formaten kostenlos verfügbar. Rufen Sie bitte 1557 Coordinator unter 1-410-540-4600 an oder sprechen Sie mit Ihrem Anbieter oder einem anderen Mitglied Ihres Pflegeteams.

Igbo: O bụrụ na i na-asụ asụsụ Igbo, ndị ọrụ enyemaaka asụsụ n'Intanetị ga-enyereli gị aka n'anaghị ego. Ihe ọzọ dịnnụ i ga-enweta n'efu bụ ọrụ enyemaaka na ihe niile kwesiri ekwesị ndị i ga-eji na-enye ozi etú ga-eru ndị ọzọ aka. Kpọọ 1557 Coordinator na 1-410-540-4600 maọbụ gị na nnyeihe gị maọbụ onye ọzọ sò n'igwè enyemaaka gị kwurịta ya.

Italiano (Italian): Se parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi adeguati per fornire informazioni in formati accessibili. Chiama 1557 Coordinator al numero 1-410-540-4600 o parla con il tuo fornitore o con un altro membro del tuo team di cura.

日本語 (Japanese): 日本語が話せる場合、無料言語サービスをご提供いたします。適切な補装具とアクセスしやすい形で情報通信サービスを無料に対応いたします。1557 Coordinator at 1-410-540-4600 までご連絡して、又はあなたの様の保険会社や他のケアチームメンバーとお話ししてください。

한국인 (Korean): 한국어를 구사하시는 경우 무료 언어 지원 서비스를 받으실 수 있습니다. 접근 가능한 형식으로 제공되는 알맞은 보조 도구와 서비스도 무료로 제공됩니다. 1557 Coordinator 1-410-540-4600 번 (으)로 전화하시거나 제공업체 또는 다른 관리 팀에게 문의하시기 바랍니다.

Kru (Bassa): Si muà Kru gbɛ, gbàno lɔngɛ si ni a bɛn nué wuo ke a gbɔngɛnɛ. Jieyeyene ma yeneeyee ke lɔngɛ gbɔngɛnɛ ya mà gbɔkɛgbo yene kue bɛɛ kuɔɔ ke a gbɔngɛnɛ niebɛ. Cɛɛ 1557 Coordinator ke 1-410-540-4600 wɛɛ sɔɔnɛ ni a niebɛ sɛɛ nie ni yɛ ewlɔnɛn si gbɛ ma wuo ke a bɛɛn wu ke a yɛwɛ.

Português (Portuguese): Se falar português, temos serviços de assistência linguística disponíveis de forma gratuita. Também disponibilizamos de forma gratuita apoio e serviços de informação em formatos acessíveis. Ligue para 1557 Coordinator através do número 1-410-540-4600 ou fale com o seu prestador de serviços ou outro membro da sua equipa de atendimento.

Русский (Russian): Если вы говорите по-русски, вам доступны бесплатные языковые консультации. Соответствующие вспомогательные средства и услуги для предоставления информации в доступных форматах также предоставляются бесплатно. Позвоните 1557 Coordinator по телефону 1-410-540-4600 или поговорите со своим лечащим врачом или другим членом вашей медицинской команды.

Tagalog: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyo ng tulong sa wika. Ang naaangkop na mga pantulong at serbisyo para magbigay ng impormasyon sa mga naa-access na format ay available rin nang walang bayad. Tumawag sa 1557 Coordinator sa 1-410-540-4600 o makipag-usap sa iyong provider o ibang miyembro ng iyong team ng pangangalaga.

ภาษาไทย (Thai): หากคุณพูดภาษาไทย มีบริการ การช่วยเหลือด้านภาษา ไม่เสียค่าใช้จ่ายสำหรับคุณ นอกจากนี้ ยังมีบริการ การช่วยเหลือและบริการ ที่เหมาะสมเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่ายอีกด้วย โทร 1557 Coordinator ที่ 1-410-540-4600 หรือพูดคุยกับผู้ให้บริการ ของคุณ หรือสมาชิกคนอื่นในทีมดูแลของคุณ

Nếu bạn nói tiếng Việt (Vietnamese): các dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn cho bạn. Các công cụ và dịch vụ phụ trợ thích hợp để cung cấp thông tin ở các định dạng có thể truy cập cũng được cung cấp miễn phí. Vui lòng gọi 1557 Coordinator tại 1-410-540-4600 hoặc nói chuyện với nhà cung cấp hoặc một thành viên khác trong nhóm phụ trách chăm sóc bạn.

Yòrùbá (Yoruba): Tí o bá ń sọ èdè Yòrùbá, àwọn isẹ irànlọwọ èdè wà fún ọ ní ọfẹ. Àwọn irànwọ olùrànlọwọ tí ó yẹ àti àwọn isẹ láti pèsè àlàyẹ ní ọ̀nà wíwólẹ̀ tún wà láísí idiyelé. Pe Pe 1557 Coordinator sí 1-410-540-4600 tàbí bá olùpèsè rẹ sọrọ tàbí omọ egbẹ àjọ itọjú miiran