MedStar Georgetown University Hospital	Department of Anesthesia Title: Mission Statement and Scope of Service Issued: July 1, 2000 Last Revised: April 20, 2015	Policy Number: 9002 Page(s): 5 Attachment:
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Mission Statement:

The Mission of Georgetown University Hospital is to provide physical and spiritual comfort to our patients and families in the Jesuit tradition of cura personalis, caring for the whole person.

Departmental Mission:

The Department of Anesthesia is dedicated to providing quality patient care, clinical research, graduate and undergraduate medical education and nursing education in the specialized fields of Anesthesia services, pain management and critical care at Georgetown University Hospital.

GEORGETOWN UNIVERSITY HOSPITAL SCOPE OF SERVICES

GUH will provide expert, compassionate care for all of our patients, advancing the tradition of Catholic health care and the Jesuit spirit of service to others. We are committed to promoting health and wellness through the delivery of excellent clinical care, in an environment dedicated to the highest quality education and first class research.

DEPARTMENT: ANESTHESIA

Goals :	The Department of Anesthesia strives to provide quality care for patients who require anesthesia services, pain management and critical care at the Georgetown University Hospital in respectful environment that supports teaching and research.
Types and ages of patients served:	Anesthesia Services are provided for all age groups, from the neonate or the aged, and all levels of complexity, from healthy to critically ill patients. These services may be provided in various hospital units for either inpatients or outpatients as is required. The services may be provided in elective, urgent and emergent situations.

The scope and complexity of patients served:	The Department covers all levels of complexity, from healthy to critically ill patients. The range of care includes the provision of anesthesia services for pain management, critical care, obstetrical services, gastroenterology procedures, surgical services, oncologic procedures, radiological procedures, radiation therapy, interventional cardiology, organ transplantation and psychiatry. In addition, anesthesia services may be required in emergent situations to provide expertise in the areas of emergency airway management, resuscitative interventions, vascular access and in the management of the acutely traumatized patient. The services may be provided in elective, urgent and emergent situations by anesthesiology residents, certified registered nurse anesthetists, student registered nurse anesthetists and attending anesthesiologists. All CRNAs, SRNAs, and residents are supervised by attending anesthesiologists.
Methods used to assess and meet patients' care needs in order to customize the services provided are:	Preoperative screening is performed in the Preoperative Testing Center by a nurse practitioner under the direction of a Medical Director, an anesthesiologist. All patients scheduled for anesthetic interventions, except in extreme emergencies, are evaluated by an attending anesthesiologist immediately prior to the initiation of an anesthetic. The evaluation includes a review of the pertinent medical history, drug history, anesthetic history, physical examination and adjunct diagnostic data and consultations. A determination is then made of patient suitability for the planned procedure or whether there is a need for additional studies or consultations. Finally, an appropriate anesthetic plan is developed, based upon the patient's condition and needs, and suitable for the planned procedure. The anesthetic plan will include the type of anesthetic to be administered, other options that may be utilized, and approach for airway intervention and the level of monitoring required. Informed consent is documented on the anesthetic record.
The department assures appropriate services in a timely manner to meet clinical and/or administrative needs of the population served by:	The Department assures appropriate services in a timely manner by having attending anesthesiologists in-house 24/7/365. In urgent and emergent situations, the evaluation of the patient will be determined by the level of urgency for the anesthetic intervention and by the amount of data available related to the patient's medical history. For all urgent and emergent situations, the patient will be evaluated as rapidly as possible so there will be no delay in care, but adequate time will be taken to provide for a safe anesthetic intervention.
The extent to which the level of care or service provided meets patients' needs:	The Department has extensive experience and depth in the attending physician and nurse anesthetist staff such that specialized teams can be provided during the day and on nights and weekends for: 1 Acute, elective and trauma surgical interventions 2. Pediatric surgery

	3. Obstetrics
	4. Organ Transplantation
	5. Pain management
	6. Critical Care
The regulatory agencies, standards, and/or practice guidelines which guide the standards of care/practice include:	 Standards for anesthetic care as set forth by the American Society of Anesthesiologists, and other national/international peer reviewed, evidence based guidelines and parameters. Regulations as set forth by the District of Columbia and enforced by the DCRA. Department of Anesthesia Policy Manual GUH Policy and Procedure Manual National and Federal Regulatory Agencies (Joint Commission, CMS, etc)
The days and hours of operation of the department are:	The Department is in operation 24/7/365 with a minimum of two (2) attending anesthesiologists in house at all times. Surgery is scheduled from 7 am until 7 pm and all rooms in use are staffed by anesthesia personnel. The ICU and Obstetrical Suite are open 24 hours a day.
Staffing requirements for the department are:	During normal business hours (7 am to 4 pm Monday through Friday and until the conclusion of the surgery schedule), there is adequate staff (MDs, CRNAs, resident s) to support a maximum of 32 anesthetizing locations with in GUH according to the staffing guidelines set out by the Department in its Policy Manual.

GEORGETOWN UNIVERSITY HOSPITAL SCOPE OF SERVICES DEPARTMENT: ACUTE PAIN SERVICE (ANESTHESIA)

Goals :	The Acute Pain Services seeks to provide exceptional inpatient healthcare for acute pain disorders and comprehensive therapeutic approaches to persistent pain within a respectful environment that supports teaching and research at the Medstar Georgetown University Hospital.
Types and ages of patients served:	The Acute Pain Service sees adult, geriatric and occasionally pediatric patients in an inpatient setting for regional, pain management consultations and post operative courtesy visits.

The scope and complexity of patients served:	Evaluation and treatment are offered to patients with a broad range of acute and chronic pain syndromes. The majority of patients present with postsurgical pain but a variety of the pain conditions maybe evaluated including and not limited to: acute lumbar disc herniation, cervical syndrome, myofascial syndrome, acute bursitis, migraine headache, fibromyalgia, chronic neck and shoulder pain, degenerative disc disease (cervical and lumbar) post-laminectomy syndrome, phantom limb pain, incisional pain, abdominal and genital pain, nerve injury (post-herpetic, diabetic, alcoholic and traumatic), complex regional pain syndrome (CRPS), sacro-iliac dysfunction, cranial neuralgias, myofascial and central pain states. Patients are referred to the appropriate specialty for services that are
	not performed has the Acute Pain Service or not within the scope of services offered. Referrals to support services are timely, clinically necessary and appropriate to the treatment plan. Inpatient Acute Pain Service is provided by specialty trained registered nurses and nurse practitioners Monday- Friday from 7:00AM to 10:30PM with remainder coverage by department trainees. A Pain Attending directs the service 24 hours a day. Regional techniques including epidural and peripheral nerve catheters along with nonstandard PCA's are managed by the service.
	The Acute Pain Service provides assessment, medical evaluation and pain treatment plans. The Acute Pain Service anesthesiologist completes standardized orders for the patient and manages all pain medication/sedation orders while the patient is on epidural PCA. Programming of the pump is solely by the Anesthesia Pain Service, anesthesiologists and the PACU staff.
Methods used to assess and meet patients' care needs in order to customize the services provided are:	Physicians perform inpatient assessment and reassessment during the course of morning rounds and throughout the 24 hour day when requested. The scope of assessment is defined by the physician based on the AMA CPT manual. It is the responsibility of the evaluating physician to identify patient care needs and to develop a treatment plan that addresses these needs and/or to make referrals as necessary
The department assures appropriate services in a timely manner to meet clinical and/or administrative needs of the population served by:	The Acute Pain Service is located on the Ground floor of the CCC Building. The pager number for the Acute Pain Service is (202) 405-2274 and is operational 24 hours a day.

The extent to which the level of care or service provided meets patients' needs:	Patients receiving care by the Acute Pain Services are included in routine patient satisfaction surveys upon discharge, which are conducted by GUH. The results of the satisfaction surveys are used to evaluate the extent to which the Acute Pain Service meeting patient needs.
The regulatory agencies, standards, and/or practice guidelines which guide the standards of care/practice include:	 American Society of Anesthesiologists standards as outlined in the Department of Anesthesia Policy Manual Georgetown University Hospital Policy Manual District of Columbia Department of Health as enforced by DCRA
The days and hours of operation of the department are:	The hours of operation are Monday through Friday 7:00 am to 10:30 pm. In the evenings and on weekends, there is a pain management attending on call from home. Anesthesiologists from the Acute Pain Service provide in-house pain management expertise and consultations 24 hours a day. Patients with complex pain management needs are medically assessed and evaluated by the Acute Pain Service with recommendations for pain management made to the referring service.
Staffing requirements for the department are:	The Acute Pain Service is staffed with 4 anesthesiologists (each rotates one week per month), and 4 registered nurses.

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